



Fire & Water - Cleanup & Restoration™
Chesterfield * Tri-Cities * Newport News

SERVPRO® Franchise of the Year

SERVPRO® of Chesterfield, SERVPRO® of Tri-Cities and SERVPRO® of Newport News

Independently owned and operated by Andy & Theresa Bahen

**Selected from 1,400 SERVPRO® offices nationwide as the
SERVPRO® Franchise of the Year.**

Headquarters: 12001 Deerhill Road Midlothian, VA 23112

Employees & Capacity

Number of Employees: 90 + Employees
Trained & Uniformed Production Staff
Fleet of 45 + Service Vehicles
25,000 SF Warehouse & Storage Facility

800 Industrial Blowers
260 LGR Dehumidifiers
39,000 BTU Hydronic Heater
2000 CFM Desiccant Dehumidifier with 15,000 KW Generator

SERVICES

Water Damage Clean-Up & Restoration
Fire & Smoke Damage Clean-Up
Structural Drying & Dehumidification
Document Drying
Mold Remediation
NADCA Certified Air Duct Cleaning

Move-Outs & Storage
Contents Cleaning
Infrared Moisture Detection
Deodorization
Post Construction Clean-up
Reconstruction Services

RESPONSE COMMITMENT

24 * 7 * 365
Initial Contact Within 1 Hour
On The Job Within 4 Hours

Preliminary Survey and Scope Within 8 Hours
Detailed Estimate Within 48 Hours
Digital Pictures Provided For Every Job

MEMBERSHIPS & CERTIFICATIONS

IAQA Indoor Air Quality Association
IICRC The Institute of Inspection Cleaning and
Restoration Certification

NADCA National Air Duct Cleaners Association
BBB Better Business Bureau

NADCA Certified Air Duct Cleaning Commercial & Residential

Mold Remediation Services

Certified Mold Remediator
Indoor Air Quality Member
National Air Duct Cleaning Association

CMR, ASCS, CVI, VSMR, AMRT

*Serving Central Virginia And Hampton Roads 24 Hours A Day 365 Days A Year
Chesterfield 378.2323 Tri-Cities 458.7290 Newport News 244.8467*

IAQA Indoor Air Quality Association

The I.A.Q.A. was established in 1995 to promote uniform standards, procedures and protocols in the Indoor Air Quality industry. Since its inception, I.A.Q.A. has become a leader in training and education for IAQ practitioners.

The association is committed to education and research, and serves as a forum for the exchange of ideas within the emerging IAQ field. Certified member of the IAQA. The IAQA certification serves as a means to document core skills and knowledge base in a manner that can be verified by individuals and organizations seeking their services as employees, supervisors or contractors for the direction, management and execution of microbial remediation projects. The certification application process includes the review, verification and approval of examination results, credentials, education and experience by an independent certification board. We have eight (8) IAQA Certified Mold Remediators (CMR) on staff.

NADCA National Air Duct Cleaners Association

The National Air Duct Cleaners Association (NADCA) was formed in 1989 as a non-profit association of companies engaged in the cleaning of HVAC systems. NADCA's mission was to promote source removal as the only acceptable method of cleaning and to establish industry standards for the association. NADCA has expanded its mission to include the representation of qualified companies engaged in the assessment, cleaning, and restoration of HVAC systems.

Certifications include Air System Cleaning Specialist (ASCS), Certified Ventilation Inspector (CVI) and Ventilation System Mold Remediator (VSMR). Our technicians adhere to the guidelines and processes recommended by the National Air Duct Cleaners Association (NADCA). Our technicians are experienced in both residential and commercial HVAC air duct cleaning. Projects include hospitals, schools and large commercial office buildings.

Air System Cleaning Specialist (ASCS) certification signifies a high level of professionalism in the HVAC cleaning industry. Through certification the ASCS demonstrate requisite knowledge of HVAC system cleaning. The specialist adheres to NADCA standards, OSHA regulations and follows accepted and approved practices within industry guidelines. The ASCS certified technician has successfully completed coursework and has successfully completed the ASCS exam.

Certified HVAC Ventilation Inspectors (CVI) designation is given to candidates who have successfully participated in training courses based on the Environmental Protection Agency's

(EPA) I-BEAM Program. This program provides a structured method of conducting inspections that are in compliance with NADCA's standards and guidelines. The training and certification examination covers applicable building and IAQ (Indoor Air Quality) standards and codes as well as maintenance and housekeeping programs. The CVI is qualified to diagnose indoor air quality problems.

Ventilation System Mold Remediators (VSMR) has undergone training that ensures an understanding of basic microbiological contamination, project assessment, and how to apply NADCA and other industry standards. VSMRs have passed a rigorous examination that tests complete understanding of basic microbiological agents, project assessment and proper application of industry guidelines and standards for mold remediation. ASCS and/or CMR certification is a prerequisite for VSMR certification.

IICRC Institute of Inspection, Cleaning, and Restoration Certification

The Institute of Inspection, Cleaning, and Restoration Certification (IICRC) is a non-profit certifying body for the flooring inspection, floor covering and specialized fabric cleaning, and disaster restoration industry. Organized in 1972, the IICRC currently represents more than 3,500 Certified Firms and more than 33,000 Certified Technicians in 30 countries. The IICRC, with participation from the entire industry, sets standards for inspection, cleaning, and disaster restoration.

We are a fully certified member of the IICRC. One of the many certifications held by Servpro of Chesterfield, Tri-Cities & Newport News is specific to mold remediation. The IICRC mold certification designation is the AMRT or the Applied Microbial Remediation Technician. This course covers mold and sewage remediation techniques to individuals engaged in property management, property restoration, IEQ investigations or other related professions. Emphasis is placed on teaching mold and sewage remediation techniques to individuals who will perform these procedures in the field.

Graduates are equipped to perform remediation services while protecting the health and safety of workers and occupants.

For more information please contact:

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804.378.3290 Fax

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